



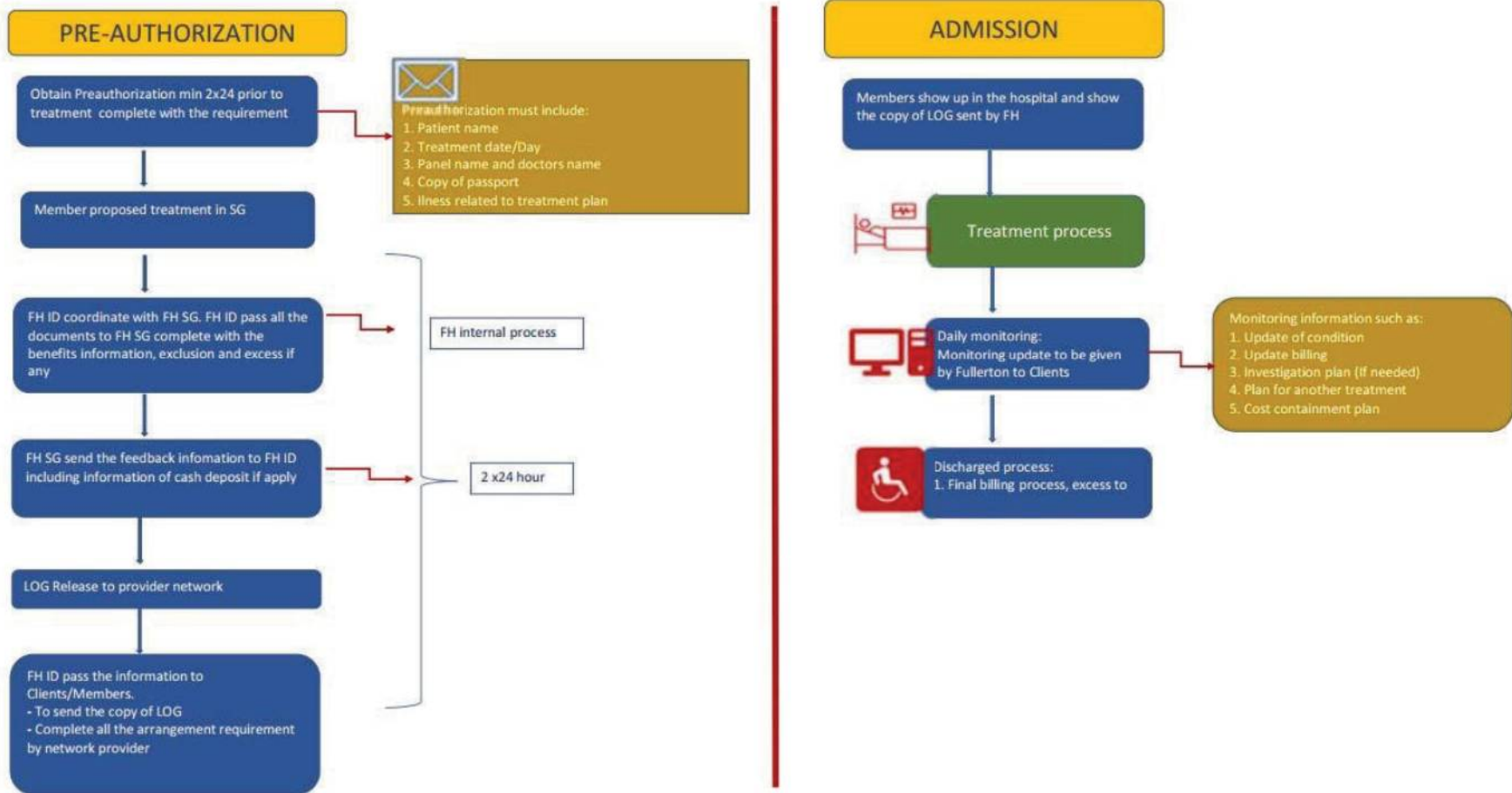
FULLERTON HEALTH INDONESIA OVERSEAS TREATMENT

Pelayanan Kesehatan di Asia, Terjangkau dan Mudah Diakses
Asian Healthcare, Affordable & Accessible

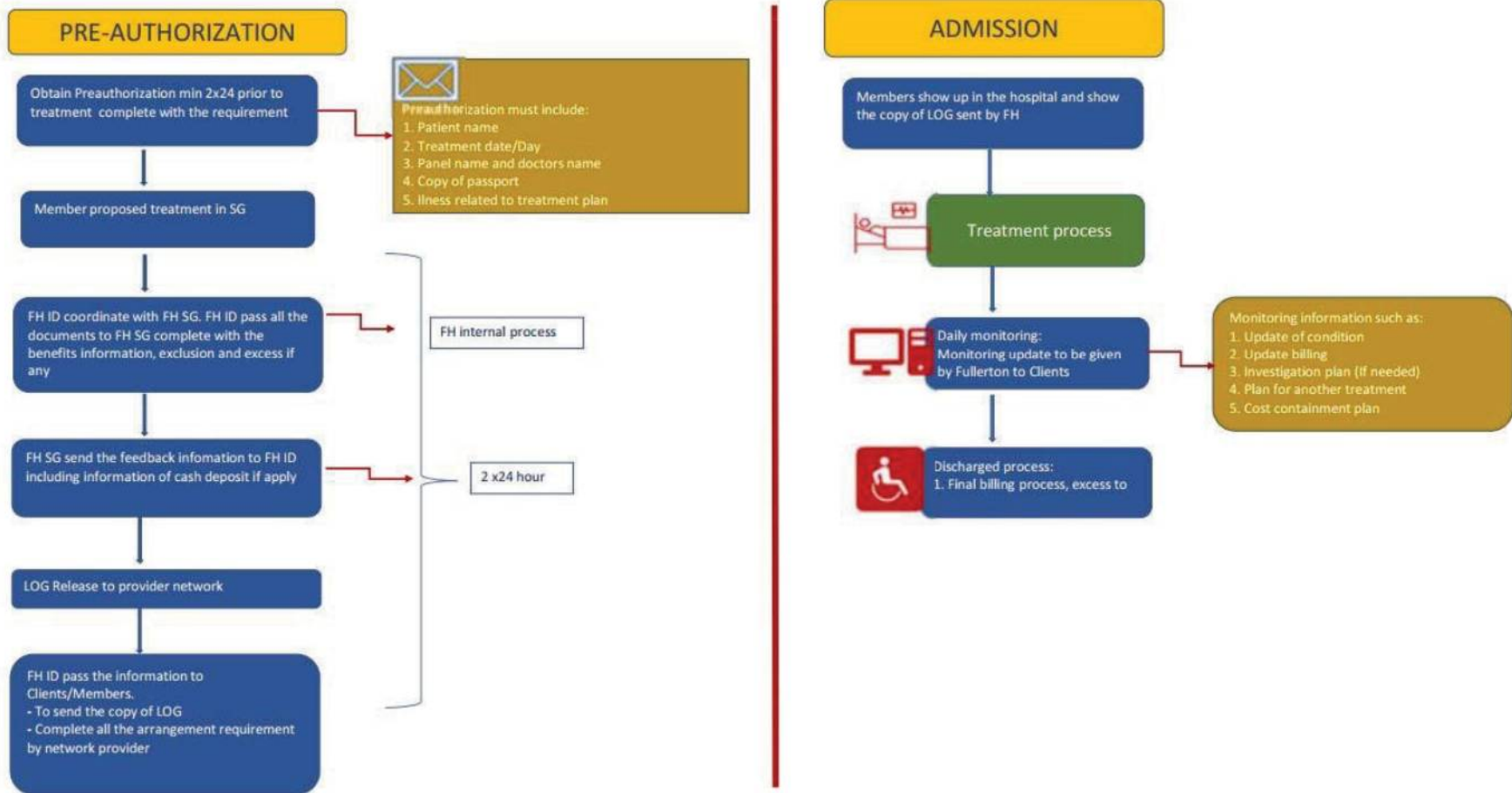


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HEALTH

INPATIENT ARRANGEMENT FOR F1 PROGRAM - SINGAPORE



INPATIENT ARRANGEMENT FOR F1 PROGRAM - MALAYSIA



PRE-AUTHORIZATION

Planned treatment

- I. It is important for member to do pre-authorization prior to treatment for every treatment plant. This will bring benefit to the members itself such as arrangement of Room and Board, doctors booking and hospital booking, or we are able to arrange any other concierge service if required (additional cost maybe apply).
- II. Below slide is the documents you should send to Fullerton when you do the pre-authorization
 1. Members name/Membership card number
 2. Date of treatment
 3. Doctors/hospital destination
 4. Copy of passport

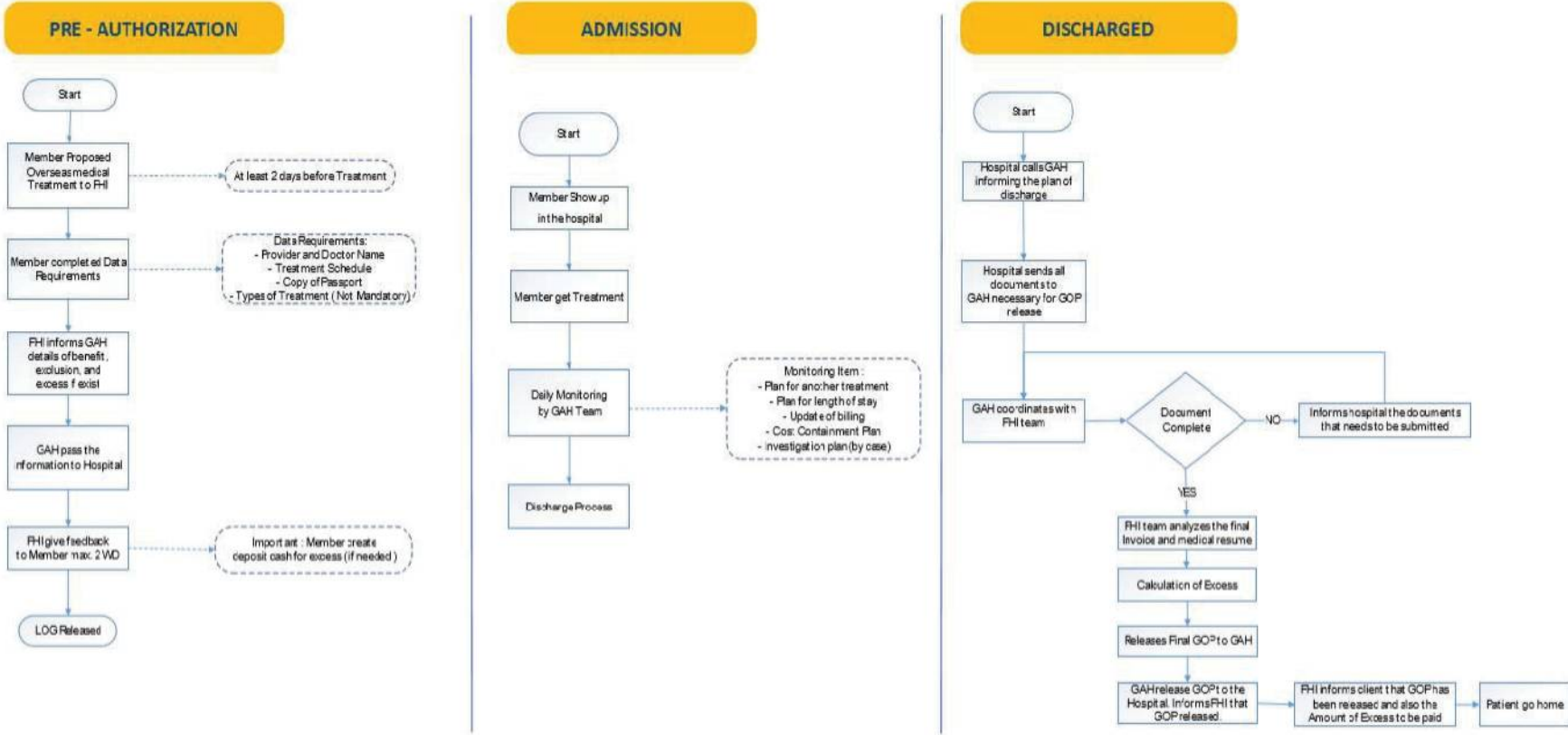
Please send all the documents 2days prior to treatment at least.

For emergency case here is the alternative:

1. Call your insurance/HR for then Insurance to deliver the information to Fullerton
2. Fullerton through GAH will contact the network provider and request the information needed including to ask the confirmation if we are able to put an LOG to the patient
3. Ask the hospital to call GAH (Global Assistance and Healthcare) **(not recommended)**
4. Highly recommended for member to Call Fullerton Indonesia for arrangement of the LOG, and internally between Fullerton and GAH will coordinate

OVERSEAS ANYWHERE OTHER THAN MALAYSIA AND SINGAPORE

PLANNED TREATMENT FOR INPATIENT AND OUTPATIENT PROCEDURE





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Thank You



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